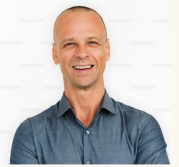


TRAINEE WAREHOUSE MANAGER

Nathan Kirby



Huddersfield, United Kingdom // nathan.kirby@gmail.com // +44 7391 720 483 // linkedin.com/in/nathankirby

Supply Chain Management graduate from the University of Huddersfield with 18 months of part time distribution centre experience at DHL. Promoted to shift team leader within 8 months, supervising 6 pickers and achieving a 99.7% pick accuracy rate. Experienced with SAP Extended Warehouse Management and hold an RTITB counterbalance forklift licence.

EXPERIENCE

Sep 2024 – Present

Shift Team Leader (Part Time), DHL Supply Chain, Wakefield

Promoted from warehouse operative to shift team leader at a 180,000 sq ft distribution centre serving a major UK retailer.

- Supervised a team of **6 pickers** on evening shifts, managing a dispatch target of **1,200 units per shift** and achieving 98.2% on time dispatch
- Maintained **99.7% pick accuracy** across the team by running daily briefings, checking scanner compliance, and reviewing error reports in SAP
- Led the annual stock count for **2 warehouse zones** (14,000 SKUs), achieving a stock accuracy of 99.4%
- Trained **8 new starters** on RF scanner operation, health and safety procedures, and pick path optimisation

Jan 2024 – Aug 2024

Warehouse Operative (Part Time), DHL Supply Chain, Wakefield

Part time picking, packing, and goods in processing during university term time and full shifts during holidays.

- Picked an average of **180 units per hour** using RF scanners and SAP WMS, consistently above the target of 150
- Processed **goods inbound** on 3 shifts per week, receiving deliveries of up to 24 pallets and booking stock into the system

EDUCATION

Sep 2022 – Jun 2025

BSc (Hons) in Supply Chain Management, University of Huddersfield, Huddersfield

Upper Second Class Honours (2:1). Modules included Warehouse Design and Operations, Procurement and Sourcing, Transport Management, and Lean Six Sigma.

- Dissertation: "**The Impact of WMS Implementation on Pick Accuracy in UK Fashion Retail Distribution**" — surveyed 4 DCs and found an average 3.2% improvement in pick accuracy post-WMS rollout
- Completed a **Lean Six Sigma Yellow Belt** project as part of the operations module

Sep 2020 – Jun 2022

A-Levels in Business Studies (B), Geography (B), Mathematics (C), Greenhead College, Huddersfield

Achieved BBC.

SKILLS

SAP Extended Warehouse Management • RF Scanner / Handheld Terminal Operation • Pick, Pack & Dispatch Operations • Team Leadership & Shift Management • Stock Accuracy & Cycle Counting • Goods Inbound Processing • Labour Management Reporting • Counterbalance Forklift (RTITB) • Health & Safety / Manual Handling • Microsoft Excel (Pivot Tables, Charts)

CERTIFICATIONS

Apr 2024 – Apr 2027

Counterbalance Forklift Licence, RTITB

Nov 2024

Lean Six Sigma Yellow Belt, University of Huddersfield

Jan 2025

IOSH Managing Safely, IOSH

LANGUAGES

English (native)

PROJECTS

Sep 2024 – Dec 2024

University Project – Warehouse Layout Redesign Proposal

Designed an optimised warehouse layout for a hypothetical 50,000 sq ft e-commerce fulfilment centre.

- Modelled **3 layout options** using AutoCAD and calculated travel distances, throughput capacity, and storage density for each
- Recommended a solution that reduced average pick travel by **22%** compared to the baseline layout

EXTRA CURRICULAR ACTIVITY

Sep 2023

Huddersfield Town Supporters Association – Committee Member

Help organise away travel for 80 to 120 supporters per match. Managed coach bookings and ticket allocation for 22 away fixtures in the 2024/25 season.