



# Amira Hassan

## Junior Freight Forwarder

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Logistics and Supply Chain Management graduate from UWE Bristol with a summer internship at a freight forwarding company. Processed over 200 import and export shipments across road, sea, and air modes. Hold a BIFA Foundation Certificate and experience with customs declarations, HS commodity classification, and Incoterms 2020 application.

### EXPERIENCE

#### Freight Forwarding Intern, Davies Turner & Co, Bristol

Jun 2025 – Aug 2025

Summer internship in the import and export operations team at a leading UK freight forwarder.

- Processed **200+ import and export shipments** across road, sea, and air freight, preparing bills of lading, commercial invoices, packing lists, and customs entry declarations
- Classified goods using **HS commodity codes** for 85 import entries, cross referencing against the UK Trade Tariff and confirming duty rates with HMRC guidance
- Advised **3 clients** on the difference between DDP and DAP Incoterms for European road freight, helping them avoid unexpected duty and VAT charges at destination
- Tracked **40 sea freight containers** from Far East ports to UK delivery, updating clients on vessel ETAs and customs clearance status

#### Customer Service Assistant (Part Time), Hermes (Evri), Bristol

Oct 2023 – May 2025

Part time role in the local depot handling customer queries and parcel tracking issues.

- Resolved an average of **35 customer queries per shift** regarding missing parcels, delivery delays, and address corrections
- Used the depot management system to trace **120 parcels per week** through the sortation network

### EDUCATION

BSc (Hons) in Logistics and Supply Chain Management, University of the West of England, Bristol

Sep 2022 – Jun 2025

Upper Second Class Honours (2:1). Modules included International Freight Transport, Customs and Trade Compliance, Supply Chain Analytics, and Procurement.

- Dissertation: "**Post-Brexit Customs Friction and Its Impact on UK-EU Road Freight Transit Times**" – analysed transit data from 3 hauliers and found an average 4.2 hour increase in crossing times at Dover/Calais since January 2021

A-Levels in Business Studies (A), Geography (B), Mathematics (B), City of Bristol College, Bristol

Sep 2020 – Jun 2022

Achieved ABB.

### SKILLS

Customs Entry Declarations (CDS) • HS Commodity Code Classification • Incoterms 2020 Application • Bills of Lading & Airway Bills • CMR Notes & Road Freight Documentation • Sea Freight Container Tracking • UK Trade Tariff & Duty Rate Research • CargoWise One (Basic) • Microsoft Excel & Data Analysis • Client Communication & Account Management

### CERTIFICATIONS

BIFA Foundation Certificate in Freight Forwarding, British International Freight Association

May 2025

### LANGUAGES

English (native) • Arabic (conversational)

### PROJECTS

Group Project – Supply Chain Simulation for a UK Fashion Retailer

Sep 2024 – Dec 2024

Managed a simulated supply chain for a fast fashion retailer sourcing from Bangladesh, Turkey, and Portugal.

- Negotiated freight rates with **3 simulated carriers** and selected the optimal routing for 6 container loads per month from Dhaka to Felixstowe
- Reduced simulated total landed cost by **8%** by switching from air freight to a sea/rail multimodal solution for non-urgent orders

### EXTRA CURRICULAR ACTIVITY

UWE Logistics Society – Secretary

Jan 2024 – Jun 2025

Organised 4 industry visits including trips to Bristol Port, a DHL mega hub at East Midlands Airport, and a Kuehne+Nagel contract logistics site. Managed communications for 55 society members.