

# Megan Holt

Cashier

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Reliable cashier with just over a year of experience in busy retail environments. Currently working at one of the highest-footfall Tesco Express stores in Nottingham, handling 200+ transactions per shift. Quick with till operations, comfortable dealing with customer complaints, and always happy to pick up extra shifts when needed.

## EXPERIENCE

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**Cashier**, Tesco Express, Nottingham

*Jan 2025 – Present*

Front-end cashier at a high-traffic convenience store near Nottingham train station.

- Process an average of **200+ transactions per shift** across till, self-checkout assistance, and card payments
- Handle age-restricted sales verification for alcohol and tobacco — zero compliance failures in **3 mystery shopper audits**
- Manage the self-checkout area during peak hours, assisting up to **6 machines** simultaneously
- Cash up the till at the end of each shift with a **100% accuracy record** over the first 10 months

**Sales Assistant**, Primark, Nottingham

*Jun 2024 – Dec 2024*

Worked on the shop floor and till points at the Victoria Centre branch during the summer and Christmas peak.

- Operated the till during Saturday peaks handling **150+ transactions in a 6-hour shift**
- Assisted with stock replenishment on the womenswear floor, processing **8–10 delivery cages per shift**
- Helped train **3 Christmas temp staff** on till operation and returns procedures

## EDUCATION

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**A Levels in English Literature, Psychology, Sociology**, Bilborough Sixth Form College, Nottingham

*Sep 2022 – Jun 2024*

Grades: English Literature (B), Psychology (B), Sociology (C). Considering applying to university for 2026 entry.

## SKILLS

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Till Operation & Cash Handling, Self-Checkout Management, Customer Service, Age-Restricted Sales Verification, Stock Replenishment, Card Payment Processing, Refunds & Returns, Queue Management, Basic Food Hygiene Awareness, Teamwork

## CERTIFICATIONS

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**Level 2 Food Safety in Retail**, Highfield Qualifications

*Feb 2025*

## LANGUAGES

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English (native)

## PROJECTS

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**Self-Checkout Peak Hour Coverage – Tesco Express**

*Apr 2025 – Jun 2025*

Volunteered to take ownership of the self-checkout area during the morning rush (7:30–9:30am).

- Reduced average customer wait time by keeping all **6 machines** running and clearing errors quickly
- Flagged a recurring card reader fault that was causing **15+ failed transactions per day** — reported to maintenance and got it fixed within 48 hours

## REFERENCES

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**Paula Greenwood**, Store Manager, Tesco Express, paula.greenwood@tesco.com, +44 7700 900 331

**Ahmed Rashid**, Shift Supervisor, Primark, ahmed.rashid@primark.com, +44 7700 900 442

## **EXTRA CURRICULAR ACTIVITY**

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### **Volunteer – Nottingham Food Bank**

*Sep 2024*

Help sort and distribute food parcels on Saturday mornings. The centre serves around 120 families per week.