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Priyanka Venkatesh

Monzo

Dear Priyanka,

I saw the Software Engineer role on Monzo's careers page and wanted to get in touch. I've spent the last two and a half years at Checkout.com building payment infrastructure. The retry and reconciliation engine I designed has recovered £4.3 million in failed transactions, and working on a product like Monzo's, where the end user actually sees and feels the payment experience, is the kind of move I've been thinking about for a while.

Most of my recent work has been on the acquiring platform team, where I own the merchant onboarding API (47 endpoints, 12,000+ merchants) and rewrote the settlement queue from RabbitMQ to Kafka, cutting payment latency from 820ms to 340ms. Before that, at Civica, I built a GP referral tracking module used across 340+ NHS trusts that took referral processing from 4 days down to same-day. I'm comfortable in TypeScript and Python, familiar with the kind of event-driven architecture Monzo runs on, and I genuinely enjoy being on-call. We maintained 99.97% uptime across Q3/Q4 2024 on my rotation.

What draws me to Monzo specifically is the pace and the transparency. I follow the engineering blog and the way your teams ship. Small squads, real ownership, public postmortems. That is how I think good software gets built. I'd welcome the chance to chat about how I could contribute. I'm available for a call whenever suits.

Best regards,

Marcus Holden