

Nicola Fairbanks

IT Project Manager

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Malcolm Urquhart

NatWest Group

Dear Malcolm,

I'm reaching out regarding the IT Project Manager position at NatWest Group. I've spent the last four and a half years at Standard Life leading IT infrastructure and cloud transformation projects. Most recently the £8.5 million cloud migration programme that moved 120+ applications to AWS, and I'm looking for the next challenge in financial services technology delivery.

At Standard Life, I managed a cross-functional team of 40 and finished the migration 6 weeks ahead of schedule and £320,000 under budget, with 99.98% uptime during cutover weekends. I also delivered the PSD2 compliance project involving 14 system integrations across 3 business units. Before that, at the Scottish Government's Digital Directorate, I delivered the £3.2 million Social Security Scotland case management system on time and £180,000 under budget, and coordinated the migration of 45 legacy systems to GOV.UK PaaS.

NatWest's ongoing technology transformation. Consolidating platforms, modernising infrastructure, improving digital services for millions of customers. Is exactly the kind of complex, high-stakes programme I've built my career around. I hold PRINCE2 Practitioner and Certified ScrumMaster qualifications, and I'm comfortable managing both Agile and Waterfall workstreams in parallel. I'd welcome the chance to discuss how my experience could add value to your team.

Best regards,

Nicola Fairbanks